

HILLSIDE BEACH CLUB INTEGRATED QUALITY POLICY

1. To abide by the legal requirements regarding all products and service durations,
2. To provide equal benefits for all employees without any discrimination of education, religion, language, ethnicity and protecting human rights,
3. To restore all our process constantly, in order to reduce risks of health and safety, for all our employees and collaborators and to prevent from occupational hazards.
4. To use our energy sources in the most efficient ways, preventing from pollution by using natural resources efficiently, protecting the environment, reducing the amount of our waste, recycling and disposing of them,
5. To attain the highest level of guest satisfaction by understanding the expectations and needs of our guests, in advance,
6. To follow up to all the guest complaints from every source, find solution for the complaints, to inform our guests about the situation and turn the complaints to our advantage,
7. To execute food safety system throughout the chain of food, in order to provide fine quality products by food safety regulations, to restore constantly and to have thorough hygiene measures,
8. To recruit staff for the Club among the people living nearby as much as possible, to contribute to the local economy by preferring local products, to provide the required support for the protection of historical and cultural assets/artifacts, to sustain relations with NGOs,
9. To provide for the necessary sources and educational requirements to enhance our management systems constantly,
10. Sustainable tourism that aims to provide economically permanent benefits rather than temporary ones, by protecting the environmental, social and cultural assets.